



Jon M. Huntsman, Jr.
Governor

Gary R. Herbert
Lieutenant Governor

State of Utah

DEPARTMENT OF INSURANCE

D. Kent Michie
Commissioner

State Office Building, Room 3110
Salt Lake City, UT 84114
Telephone: (801)538-3800
Facsimile: (801)538-3829
www.insurance.utah.gov

For Immediate Release:
November 17, 2008

Contact: Jilene Whitby
(801) 538-3803

Insurance Website Rated "Excellent"

The Utah Insurance Department's website has been ranked "Excellent" by the Consumer Federation of America (CFA). The department's website is www.insurance.utah.gov.

The website of each state's insurance department and District of Columbia are surveyed each year by CFA. CFA's report serves two purposes:

- 1) It provides consumers with an easy way to find critical information on how to save money on auto and home insurance and how to get a better outcome in the claims process should a claim arise; and
- 2) It allows insurance department's to see how their site compares with other insurance departments and how they can improve.

Insurance Commissioner D. Kent Michie remarked that, "This is the first year we have received the 'Excellent' ranking. Each year," he noted, "we have made an effort to implement the suggestions made by CFA. We want our website to be as informative and user friendly as possible."

Knowledge is power! The more a consumer knows the better choices they can make and the more they are likely to save on home and auto insurance premiums. The department's Welcome Page at www.insurance.utah.gov has various links geared to help insurance consumers: Consumer Help; File a complaint; Shop for insurance; and Get Smart About Insurance.

Those who are unable to find what they need are invited to contact the department at 801-538-3803 or toll free 1-800-439-3805.